

WEBSITE DISCLOSURE

New York State Premium Billing Assistance

The AIG insurance companies that underwrite your insurance policy are committed to providing you with as much information as possible to assist you during the rapidly evolving situation related to COVID-19.

First and foremost, it is our sincere hope that you, your colleagues and your families are safe and healthy. We have taken precautions to protect our workforce while activating Business Continuity Plans designed to allow us to continue to serve you and other customers, policyholders and stakeholders without significant disruption.

AIG understands that policyholders may be experiencing financial hardship due to the COVID-19 pandemic and may have questions concerning the payment of premium. If you are experiencing demonstrable financial hardship due to COVID-19, you may be eligible for extended payment terms or other relief. Please reach out to your agent or broker to discuss payment plan options, extensions to current policies that are being non-renewed, and other ways to prevent a policy cancellation for nonpayment of premium. You can also contact us directly at (888) 847-8600.